



LANCASTER CITY COUNCIL

Promoting City, Coast & Countryside

Forthcoming Key Decisions

TO BE TAKEN DURING OCTOBER 2015.

LANCASTER CITY COUNCIL

FORTHCOMING KEY DECISIONS

The Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012

Cabinet Member(s) with Special Responsibility	Decision	Date Decision Due
	Customer relationship management system	16 October 2015

Notice is hereby given that the decision(s) listed below and detailed on the attached notices are likely to be taken in private at the meeting indicated. For further information on why these matters will be considered in private, please see the description on the individual notice(s).

Cabinet		
Councillor Abbott Bryning	St. Leonard's House	6 October 2015
Councillor Abbott Bryning	Relocation of Skateboard Park and Disposal of the Site off Central Drive, Morecambe	6 October 2015

Should you wish to make any representations in relation to the meeting being held in private for the consideration of the above item, you should contact: Democratic Services, Lancaster City Council, Lancaster Town Hall, Dalton Square, Lancaster, LA1 1PJ or email democracy@lancaster.gov.uk

Subject to any prohibition or restriction on the their disclosure, any background papers relating to these forthcoming key decisions will be available for inspection at both Lancaster and Morecambe Town Hall Reception 5 days prior to the decision being taken or can be accessed electronically following the publication of the agenda using the following link and selecting the appropriate Cabinet meeting:

<http://committeeadmin.lancaster.gov.uk/ieListMeetings.aspx?XXR=0&Year=2013&CId=297&MD=ielistmeetings>

Alternatively copies of, or extracts from these documents may be requested from Democratic Services, Lancaster City Council, Lancaster Town Hall, Dalton Square, Lancaster, LA1 1PJ or email democracy@lancaster.gov.uk. Other documents relevant to these matters may be submitted to the decision maker and can be requested from Democratic Services, contact details above, as they become available.

Cabinet Members: Councillors Eileen Blamire (Leader), Janice Hanson (Deputy Leader), Abbott Bryning, Darren Clifford, Karen Leytham, Richard Newman-Thompson, Margaret Pattison and David Smith.

Sarah Taylor
Chief Officer (Governance)

Publication Date: 7th SEPTEMBER 2015.

Key Decision to be taken by delegated Officer

ITEM FOR DECISION:	Customer relationship management system
SERVICE:	Resources
WARD:	All Wards
DECISION MAKER:	Chief Officer (Resources)
REASON KEY DECISION:	Financial Threshold
DECISION TO BE MADE:	Officer delegated decision for selection of a development partner to assist the authority with the development and implementation of a replacement customer relationship management (CRM) system based on the Microsoft Dynamics CRM platform. Decision to be made 16th October 2015. The current CRM system is not delivering what Customer Services want and hence is adversely impact on service delivery to customers. It is costly to upgrade. Small changes need to involve ICT. It does not easily, or cost effectively, link to other back office systems. The CRM should be a key component to provide information to customers and allow them to request services from the council.
DATE OF CABINET MEETING/DATE FOR OFFICER DECISION	16 October 2015
DOCUMENTS SUBMITTED TO THE DECISION MAKER FOR CONSIDERATION:	None at the time of publication
OFFICER CONTACT DETAILS:	Christopher Riley, ICT Manager Tel: 01524 582106 cjriley@lancaster.gov.uk

Key Decision to be taken by Cabinet

ITEM FOR DECISION:	St. Leonard's House
DECISION TO BE TAKEN IN PRIVATE	This report is exempt from publication by virtue of paragraph 3 of Schedule 12A of the Local Government Act (1972): <i>(3) information relating to the financial or business affairs of a particular person including the authority holding the information</i>
SERVICE:	Resources (Property Group)
WARD:	Bulk Ward
DECISION MAKER:	Cabinet
RESPONSIBLE CABINET MEMBER:	Councillor Abbott Bryning
REASON KEY DECISION:	Financial Threshold
DECISION TO BE MADE:	Consider the available options and progress to date regarding the future of the building.
DATE OF CABINET MEETING/DATE FOR OFFICER DECISION	6 October 2015
DOCUMENTS SUBMITTED TO THE DECISION MAKER FOR CONSIDERATION:	None at the time of publication
OFFICER CONTACT DETAILS:	Gary Watson, Senior Property Officer gwatson@lancaster.gov.uk

Key Decision to be taken by Cabinet

ITEM FOR DECISION:	Disposal of the Site off Central Drive, Morecambe and Relocation of Skateboard Park
DECISION TO BE TAKEN IN PRIVATE	This report is exempt from publication by virtue of paragraph 3 of Schedule 12A of the Local Government Act (1972): <i>(3) information relating to the financial or business affairs of a particular person including the authority holding the information</i>
SERVICE:	Resources (Property Group)
WARD:	Poulton Ward
DECISION MAKER:	Cabinet
RESPONSIBLE CABINET MEMBER:	Councillor Abbott Bryning
REASON KEY DECISION:	Financial Threshold
DECISION TO BE MADE:	To approve the disposal of the existing site off Central Drive in Morecambe, and address the replacement of the existing Skateboard Park.
DATE OF CABINET MEETING/DATE FOR OFFICER DECISION	6 October 2015
DOCUMENTS SUBMITTED TO THE DECISION MAKER FOR CONSIDERATION:	None at the time of publication
OFFICER CONTACT DETAILS:	Gary Watson, Senior Property Officer gwatson@lancaster.gov.uk